

Terms of Service

Last Updated: 12/11/2025

Acceptance of Terms

By accessing or using this website (the “Site”), purchasing any products or services, or engaging with any AI systems, automations, or software provided by Inontek Solutions LLC (“we,” “us,” or “our”), you agree to be legally bound by these Terms of Service (“Terms”).

If you do not agree with any part of these Terms, discontinue use of the Site and our services immediately.

Use of the Site

You agree to use the Site only for lawful purposes and in a way that does not infringe, restrict, or inhibit the rights of others.

Unauthorized use of the Site or our systems may result in termination of your access.

Products and Services Offered

We provide a range of offerings including, but not limited to:

- Custom and pre-built automated solutions
- AI agents and AI workflows
- Software integrations
- Custom business automations
- AI-powered content systems
- Custom digital products
- Physical or digital goods

All product and service details, descriptions, pricing, features, and availability are subject to change without notice. We may discontinue any offering at any time.

Custom AI Solutions and Automation Services

For any service involving AI agents, automation systems, scripts, integrations, or software installed or deployed on your systems:

- You are responsible for providing accurate information required to build the solution.
- You acknowledge that AI output may vary, and results cannot be guaranteed.
- You agree not to misuse or repurpose delivered automations for unlawful activity.
- You are responsible for maintaining secure access to any systems in which the automation is installed.

Client-Provided Materials (Text, Images, Data, API Keys, etc.)

If you provide any input to support development or customization:

- You confirm that you have the legal right to use any text, images, data, or credentials supplied.
- You grant us a non-exclusive, temporary license to use your content solely to build and deliver your solution.
- You agree not to provide sensitive or illegal content.

Custom Work Non-Refundable

Due to the nature of custom AI and automation builds, **all custom service purchases are final** unless we fail to deliver the agreed-upon scope of work.

Intellectual Property

All software, automation logic, AI agent configurations, scripts, workflows, images, designs, and content on the Site or delivered as part of a service are owned by **Inontek Solutions LLC** unless otherwise stated.

Unless explicitly granted in writing:

- You may not copy, resell, modify, reverse-engineer, or redistribute our work.
- Deliverables are licensed for your business use only.

We retain ownership of all non-custom proprietary tools used to create your solution.

Pricing & Payment

All prices are listed in USD unless otherwise stated.

We reserve the right to modify pricing at any time.

You agree that:

- All payments are due upfront unless a written agreement states otherwise.
 - You are authorized to use the payment method provided.
 - Subscription or recurring services must be canceled before the renewal date to avoid charges.
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Delivery of Digital Services & Deployments

Delivery timelines for automation builds, AI systems, or digital files are estimates.

We are not responsible for delays caused by:

- Third-party platforms (e.g., API outages, hosting issues)
- Your failure to provide needed materials
- Issues with external software, websites, APIs, or accounts

Once work is delivered or installed, responsibility for maintaining system credentials, accounts, and hosting environments falls to the client unless an ongoing support agreement exists.

Returns, Refunds & Cancellations

7.1 Physical Products

Returns follow the Return Policy posted on our Site.

7.2 Digital Products and AI Services

Due to the nature of digital and custom-built AI systems:

- **Custom automation services, AI builds, and digital goods are non-refundable.**
 - Refunds are only provided in cases where we fail to fulfill the agreed-upon scope of work.
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Client Responsibilities & System Access

To provide AI or automation services, you may need to provide access to:

- API keys
- Third-party accounts
- Hosting environments
- Software tools
- Data sources

You acknowledge:

- You are responsible for safeguarding your login credentials.
 - Any damages resulting from misuse of accounts or insecure key management are your responsibility.
 - We are not liable for issues arising from third-party services or changes in their APIs or policies.
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Limitation of Liability

To the fullest extent permitted by law:

- We are **not liable** for indirect, incidental, consequential, or special damages related to the Site or our services.
- AI-generated outputs may sometimes be inaccurate or incomplete. You agree to independently verify important information.
- Our total liability for any claim is limited to the amount you paid for the product or service in question.

We are not responsible for:

- Business decisions made based on AI system outputs
 - Losses due to third-party platform changes
 - Automation behavior resulting from client-modified settings
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Disclaimers

All Site content, AI systems, automations, and services are provided **“as is” and “as available.”**

We do not guarantee:

- AI accuracy, uptime, or performance
- That automations will be uninterrupted or error-free
- Compatibility with future third-party updates or platform changes

AI systems may produce unexpected or incorrect output.

You assume all risk in using AI services for your business.

Third-Party Links & Integrations

The Site may include links to third-party websites.

Our services may also integrate with third-party platforms.

We do not control or endorse third-party content, policies, or reliability.

Use of third-party systems is at your own risk.

Changes to Terms

We may revise these Terms at any time.

The updated version will be posted on this page with the new effective date.

Continued use of the Site or our services constitutes acceptance of the updated Terms.

Governing Law

These Terms are governed by the laws of the State of **Colorado**, without regard to conflict-of-law principles.

Any disputes shall be resolved exclusively in the courts located in **Colorado**.

Contact Information

For questions regarding these Terms:

Email: sam@inontek.com

Phone: (970) 234-7489